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## GROCERY OUIT bargain market



## NON-DEAL ROADSHOW PRESENTATION

December 2019

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## Forward-Looking Statements

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## Industry Information

Market data and industry information used throughout this presentation are based on management's knowledge of the industry and the good faith estimates of management. We also relied, to the extent available, upon management's review of independent industry surveys and publications and other publicly available information prepared by a number of third-party sources. All of the market data and industry information used in this presentation involves a number of assumptions and limitations, and you are cautioned not to give undue weight to such estimates. Although we believe that these sources are reliable, we cannot guarantee the accuracy or completeness of this information, and we have not independently verified this information. While we believe the estimated market position, market opportunity and market size information included in this presentation are generally reliable, such information, which is derived in part from management's estimates and beliefs, is inherently uncertain and imprecise. Projections, assumptions and estimates of our future performance and the future performance of the industry in which we operate are necessarily subject to a high degree of uncertainty and risk due to a variety of factors, including those described above. These and other factors could cause results to differ materially from those expressed in our estimates and beliefs and in the estimates prepared by independent parties.

## Non-GAAP Financial Measures

We present Adjusted EBITDA and Adjusted EBITDA margin to help us describe our operating performance. Our presentation of Adjusted EBITDA and Adjusted EBITDA margin is intended as a supplemental measure of our performance that is not required by, or presented in accordance with, U.S. generally accepted accounting principles ("GAAP"). Adjusted EBITDA and Adjusted EBITDA margin should not be considered as an alternative to operating income (loss), net income (loss), earnings per share or any other performance measures derived in accordance with U.S. GAAP as measures of operating performance or operating cashflows or as measures of liquidity. Our presentation of Adjusted EBITDA and Adjusted EBITDA margin should not be construed to imply that our future results will be unaffected by these items. See the supplemental materials to this presentation for a reconciliation of Adjusted EBITDA and Adjusted EBITDA margin to net income (loss).

## GROCERYOUTLET Dargain market

## COMPANY OVERVIEW

## Differentiated Model

## 40\% - 70\%

Prices Below Conventional Retailers On Our Best Deals

## ~50\%

Opportunistically
Sourced Products

## 5,000

Ever-Changing SKUs Per Store Promote Treasure Hunt Experience

## 300+

Independent Operators Create Local Shopping Experience

## ~14,000

Square Foot
Average Store Size

Attractive Store Base


337 Stores Across 6 States ${ }^{(1)}$

## 10\%

Store Count CAGR
Since 2015

## 1,900

In-Market and Neighboring States Potential Stores

40\%+
Year 4 Cash-on-Cash Returns Historically

## Strong Financial Performance

## \$2.5bn

LTM Q3 2019 Sales

## \$168mm

LTM Q3 2019 Adjusted EBITDA

## 15

Consecutive Years of Positive Comparable Store Sales Growth ${ }^{(2)}$

## 5.1\%

Average Comparable Store Sales Growth Over Past 15 Years ${ }^{(2)}$

## 13.5\%

Average Comparable Store Sales
Growth in 2008 and 2009

## We Have Continued to Make Significant Progress Since Our IPO

Delivered Solid
Business
Performance
Q3 Actuals
$\checkmark$ Comparable stores sales growth of 5.8\%
$\checkmark$ Net Sales growth of $13 \%$
$\checkmark$ Adjusted EBITDA of $\$ 44.2 \mathrm{~mm}$, increased $13 \%^{(1)}$
$\checkmark$ Adjusted Net Income of $\$ 20.6 \mathrm{~mm}$, increased $59 \%$

|  | $\checkmark$ Compelling value and treasure hunt experience from strong opportunistic purchasing |
| :---: | :--- | :--- |
| Continued Solid | $\checkmark$ Broad-based growth with Natural, Organic, Specialty, Healthy (NOSH), fresh categories, and beer and wine as standouts |
| Product, 10 | $\checkmark$ Continued growth of newly introduced fresh seafood and grass-fed meat |
| Performance, | $\checkmark$ Improvements in ordering and distribution systems that enhance IO localized assortment decisions |
| and Marketing |  |
| Execution | $\checkmark$ GO brand refresh supported by new Bargain Bliss marketing campaign |
|  | $\checkmark$ Growth in email subscribers ( $\sim 20 \%$ increase in Q3 2019 vs. prior year) |


| Expanded Footprint and Growth Initiatives | Opened 8 new stores (1 closure) in Q3 2019 with a balanced mix between mature and developing markets <br> Stores opened in 2019 are performing well and in-line with expectations <br> Started delivering from Southern California refrigerated warehouse <br> Developing the East infrastructure with hiring of new EVP of East Region |
| :---: | :---: |
| Improved Balance Sheet | $\checkmark$ Successfully upsized IPO <br> $\checkmark$ Used IPO proceeds to reduce net leverage ${ }^{(2)}$ from $5.5 x$ pre-IPO to 2.6x in Q3 2019 <br> $\checkmark$ Re-priced first lien term loan <br> $\checkmark$ Run-rate interest expense of \$30 million when annualizing Q3 2019 estimated interest expense ${ }^{(3)}$ |

- Extreme value
- ~40\% average basket savings ${ }^{(1)}$
- ~40\% - 70\% savings on best deals ${ }^{(1)}$
- Distinct and proven buying model
- Name-brand products
- Fresh
- Natural Organic Specialty Healthy (NOSH)
- Quality guarantee
- Clean, well-merchandised stores


## SERVICE

- Locally owned and operated
- Friendly, high-touch service
- Active in community
- Family-run stores
- Easy-to-shop stores



## TREASURE HUNT DISCOVERY = FUN!

- Unexpected deals
- Ever-changing assortment
- Curated and localized merchandise


Grocery Outlet's Model Is Well-Positioned Against Other Off-Price / Discount Retailers

| Opportunistic | Treasure Hunt | E-Commerce as |
| :---: | :---: | :---: |
| Sourcing | Experience | a \% of Sales |


|  |  |  | 0\% |
| :---: | :---: | :---: | :---: |
|  |  |  | 0\% |
| $\begin{aligned} & \text { BY: } \\ & \text { BEO } \end{aligned}$ |  |  | $<5 \%$ |
| $T \cdot \rho \cdot \cap C D \Sigma$ |  |  | $<2 \%$ |
| ROSS <br> dRẼS FOR LĖSS |  |  | 0\% |
| Burlington |  |  | $<1 \%$ |

## Consistent Track Record of Earnings Growth



## Grocery Outlet Had Strong Comparable Store Sales

## Recessionary Conditions (2008-2009)

2-year stack Comparable Store Sales Growth of selected public retailers ${ }^{(1)}$


## Grocery Outlet Evolution: Over 70 Years of Delivering The WOW!



## Strong Commitment To Corporate Culture



Grocery Outlet is driven by family values that are reflected throughout the organization

$\square$ Our Mission:
Touching Lives For The Better

## GROCERYOUTLET <br> Dargain market

INVESTMENT HIGHLIGHTS AND GROWTH STRATEGIES


Growth Strategies

Be the First Choice for Bargain-Minded Customers Across the Country

Drive Comparable Store Sales Growth

ExEcute on Store Expansion Plans

Improve Productivity and Reinvest in the Value Proposition

## Our Fundamentally Different Approach To Buying and Selling

## Small Business at Scale

## How We Buy

Opportunistic sourcing of quality, namebrand, fresh products

Large, centralized purchasing team
Long-standing, actively managed supplier relationships

$~ 1,500$ suppliersProactive sourcing of on-trend products and brandsEveryday core staples to complement our WOW! offerings

## How We Sell

Independently operated, local, small-box stores


Personalized customer service


High community involvement
(8)ixilid IOs control store operations and oversee:
(전iiㄹ Product selection
(썬ii) Hiring, training and managing their store workers
(8) Local marketing
"Out Chain the Locals, Out Local the Chains"


Flexible Sourcing and Distribution Model Anchored by Purchasing Team and Relationships

...Who Make Us One of Their First Calls

## RELATIONSHIP

BRAND PROTECTION
...And New Emerging Suppliers


DR.BRONNER'S

YeSto


## EXECUTION



## Substantial Opportunity to Further Grow Opportunistic Supply



## Grocery Outlet's Differentiated Sourcing

## Model Delivers Great Value To Customers

## Two Primary Methods

## Opportunistic

- Opportunistic purchases represent CPG excess inventory
- GO is a preferred CPG partner for a non-disruptive, brandprotected sales channel
- Allows GO to pass allong significant savings to customers while making a healthy margin

- When staples, such as milk or sugar, cannot be sourced opportunistically, GO buys from suppliers
- Provides customer convenience via a more complete product assortment
- Products priced at or below conventional supermarkets' and discount competitors' everyday prices


## Favorable Value Proposition vs. Other Retailers



## Unique Independent Operator Model Fuels Success

## "Out Chain the Locals, Out Local the Chains"

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## Operational

- Sourcing
- Initial Pricing
- Recruiting and training IOs
- Real estate
- Distribution and logistics


## Financial

- Own inventory (consigned to IOs)
- Regional marketing
- Rent
- Capex
- Corporate SG\&A


Independent Operators
Operational

- Merchandising
- Managing inventory
- Modify pricing
- Hiring and training store employees
- Community and customer service


## Financial

- Wages
- Local marketing
- Store operating expenses
- Operating working capital
- Operating assets

Compelling Store Economics For Both Grocery Outlet and Our Independent Operators



Enter 6-9 Month Aspiring Operator In Training Program

## Centralized Marketing Coupled With Local IO Marketing Efforts

Enterprise Marketing Driven By Grocery Outlet


Traditional


## Local Marketing Driven By IOs



## Significant Whitespace Opportunity

Opportunity to establish additional ~400 "In-Market" locations and
~1,600 new locations including neighboring states Long term market potential to establish $\sim 4,800$ stores nationally


## Strong Presence in Southern CA

- Market entry in 2012
- 71 stores in Southern CA ${ }^{(1)}$



## Foundation For Growth in The Mid-Atlantic

- Acquired Amelia's Grocery Outlet in 2011
- Goal: to accommodate supplier partners more effectively



## Attractive and Historically Consistent New Store Economics

## Overview

- We employ a blended underwriting model reflecting average economics across all urbanicities, geographies and store types
- New stores require average net cash investment of $\sim \mathbf{\$ m m}$
- 4-5 year store ramp until maturity
- Payback period of less than 4 years


|  |  | Year 4 |
| :---: | :---: | :---: |
| Model Assumptions | Sales | ~\$6,875 |
|  | GO Four Wall EBITDA Contribution | $\sim$ \$ 680 |
|  | \% Four Wall EBITDA Margin | ~10\% |
|  | Cash-on-Cash Return | ~35\% |

We Are Winning Through Constant Investments To Continually Strengthen Our Value Proposition

Talent


Technology

## servicenow.

 MicroStraflegy salesforce

Fighlump
Ultimate
SOFTWARE People first.

## ЂProLease

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FINANCIAL PERFORMANCE AND OUTLOOK

## Strong and Disciplined

 Net Sales Growth
## Consistent and Predictable

 Gross Profit Margins

## Track Record of

 Adjusted EBITDA Growth

| Stores | 237 | 265 | 293 | 316 | 337 |
| :---: | :---: | :---: | :---: | :---: | :--- |
| Unit <br> Growth | $9 \%$ | $12 \%$ | $11 \%$ | $8 \%$ | $10 \%$ |
| Comp | $4.2 \%$ | $3.6 \%$ | $5.3 \%$ | $3.9 \%$ | $5.3 \%^{(1)}$ |

## 15 Consecutive Years of Positive Comparable Store Sales Growth



FY 2017 - Q3'19 Quarterly Comparable Store Sales Growth


## Key Commentary

- Net sales increased by $13.1 \%$ to $\$ 652.5$ million from $\$ 576.8$ million in the third quarter of fiscal 2018
- Comparable store sales increased by 5.8\% over a $4.2 \%$ increase in the third quarter of fiscal 2018
- The Company opened 8 new stores and closed 1, ending the quarter with 337 stores in 6 states
- Adjusted EBITDA increased $13.2 \%$ to $\$ 44.2$ million compared to $\$ 39.0$ million in the third quarter of fiscal 2018
- Excluding public company costs of \$1.8mm Adj. EBITDA increased 17.8\%
- Adjusted net income increased $58.8 \%$ to $\$ 20.6$ million compared to $\$ 13.0$ million in the third quarter of fiscal 2018


## Capital Structure

- Used IPO proceeds to repay in full its second lien term loan ( $\sim 150 \mathrm{~mm}$ )
- In addition, using the remainder of proceeds, the Company prepaid $\sim \$ 250 \mathrm{~mm}$ of its outstanding first lien term loan
- On July 23, 2019, the Company completed the repricing of its remaining $\$ 475 \mathrm{~mm}$ first lien term loan
- First lien term loan now priced at L+350 down from L+375 previously
- Potential for further interest rate reduction if credit ratings are upgraded one notch


## Interest Expense

\$15.5


|  | Capitalization |  |
| :---: | :---: | :---: |
|  |  | Q3 2019 |
| Cash \& Cash Equivalents |  | \$44 |
| Revolver ( $\$ 100 \mathrm{~mm}$ ) |  | - |
| First Lien |  | 475 |
| Total Debt |  | \$478 |
| Net Debt |  | \$434 |
| LTM Adj. EBITDA |  | \$168 |
| Net Debt / Adj. EBITDA |  | 2.6x |
|  | Net Leverage ${ }^{(1)}$ |  |
| 5.5x |  |  |
|  | 2.9x |  |
| Pre-IPO | Post-IPO |  |

Capitalization

[^0]
## Long-Term Targets

Annual Unit Growth
~10\%

Comparable Store Sales Growth

$$
1 \text { - 3\% annually }
$$

Adjusted EBITDA
Stable as a \% of Sales

Adjusted Net Income Growth
Mid-teens \%

## GROCERYOUTLET Dargain market

## nalir it Jice mana <br> APPENDIX

|  | 2015A | 2016A | 2017A | 2018A | H1'18 | H1'19 | LTM Q3'19 | Location on P\&L |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net Income | \$5 | \$10 | \$21 | \$16 | \$13 | (\$7) | \$1 |  |
| Interest expense, net | 46 | 47 | 50 | 55 | 27 | 32 | 54 | Interest Expense |
| Taxes | 3 | 7 | 5 | 6 | 5 | (3) | (1) | Income Tax |
| Depreciation and amortization | 31 | 37 | 43 | 47 | 23 | 26 | 52 | COGS/D\&A |
| EBITDA | \$85 | \$101 | \$119 | \$124 | \$68 | \$48 | \$106 |  |
| Stock-based compensation ${ }^{(1)}$ | 0 | 3 | 2 | 10 | 0 | 23 | 36 | SBC |
| Debt extinguishment and modification costs ${ }^{(2)}$ | 5 | - | 1 | 5 | - | 5 | 11 | Debt Extinguishment \& Modification Expense |
| Non-cash rent ${ }^{(3)}$ | 10 | 8 | 8 | 8 | 4 | 4 | 7 | SG\&A |
| Asset impairment and gain or loss on disposition ${ }^{(4)}$ | 1 | 1 | 1 | 1 | (0) | 0 | 2 | SG\&A |
| New store pre-opening expenses ${ }^{(5)}$ | 2 | 3 | 2 | 2 | 1 | 1 | 2 | SG\&A |
| Rent for a cquired leases ${ }^{(6)}$ | 2 | 2 | 0 | - | - | - | - | SG\&A |
| Provision for accounts receivable reserves ${ }^{(7)}$ | 1 | 4 | 3 | 1 | 2 | 2 | 1 | SG\&A |
| Other ${ }^{(8)}$ | 1 | 1 | 1 | 2 | 1 | 1 | 3 | SG\&A |
| Adjusted EBITDA | \$108 | \$123 | \$136 | \$154 | \$75 | \$84 | \$168 |  |

Note: Dollars in millions.
 result of dividends declared in connection with our 2016 Recapitalization and our 2018 Recapitalization. We expect to pay an additional \$4.4 million in the aggregate on options as they vest in respect of such dividends, of which \$3.6 million is expected to be paid in fiscal year 2019.
 our first and second lien credit facilities in connection with our 2018 Recapitalization.
(3) Consists of the non-cash portion of rent expense, which reflects the extent to which our straightline rent expense recognized under GAAP exceeds or is less than our cash rent payments. The adjustment can vary depending on the average age of our lease portfolio, which has been impacted by our significant growth in recent years.
(4) Represents impairment charges with respect to planned store closures and gains or losses on dispositions of assets in connection with store transitions to new IOs.
(5) Includes marketing, occupancy and other expenses incurred in connection with store grand openings, including costs that will be the IO's responsibility after store opening,
(6) Represents cash occupancy expenses on leases acquired from Fresh \& Easy Inc. in 2015 for the periods prior to opening new stores on such sites (commonly referred to as "dead rent")
(6) Represents cash occupancy expenses on leases acquired from Fresh \& Easy Inc. in 2015 for
(7) Represents non-cash changes in reserves related to our IO notes and accounts receivable
(8) Transaction expenses relating to non-recurring, non-cash or discrete items as determined by management, including personnel-related costs, strategic project costs, legal expenses and miscellaneous costs.

## Q3 2019 Adjusted EBITDA Reconciliation

|  | Q3 2019 | Q3 2018 |
| :---: | :---: | :---: |
| Net Income | \$12.4 | \$7.7 |
| Interest expense, net | 7.3 | 13.5 |
| Income tax expense | 3.7 | 2.9 |
| Depreciation and amortization expenses | 13.8 | 11.9 |
| EBITDA | \$37.3 | \$36.0 |
| Stock-based compensation expenses ${ }^{(1)}$ | 2.9 | 0.1 |
| Debt extinguishment and modification costs ${ }^{(2)}$ | 0.5 | 0.0 |
| Non-cash rent ${ }^{(3)}$ | 1.6 | 2.2 |
| Asset impairment and gain or loss on disposition ${ }^{(4)}$ | 0.1 | 0.1 |
| New store pre-opening expenses ${ }^{(5)}$ | 0.3 | 0.3 |
| Provision for accounts receivable reserves ${ }^{(6)}$ | 0.3 | (0.1) |
| Other ${ }^{(7)}$ | 1.2 | 0.4 |
| Adjusted EBITDA | \$44.2 | \$39.0 |options as they vest in respect of such dividends, of which $\$ 3.4$ million is expected to be paid in the remainder of fiscal year 2019.

(2) Represents debt modification costs related to the write-off of debt issuance costs and non-capitalizable expenses related to the refinancing of our first lien credit facility.
 age of our lease portfolio, which has been impacted by our significant growth in recent years.
(4) Represents impairment charges with respect to planned store closures and gains or losses on dispositions of assets in connection with store transitions to new IOs.

## Q3 2019 Adjusted Net Income Reconciliation

|  | Q3 2019 | Q3 2018 |
| :---: | :---: | :---: |
| Net Income | \$12.4 | \$7.7 |
| Stock-based compensation expenses | 2.9 | 0.1 |
| Debt extinguishment and modification costs | 0.5 | 0.0 |
| Non-cash rent | 1.6 | 2.2 |
| Asset impairment and gain or loss on disposition | 0.1 | 0.1 |
| New store pre-opening expenses | 0.3 | 0.3 |
| Provision for accounts receivable reserves | 0.3 | (0.1) |
| Other | 1.2 | 0.4 |
| Amortization of purchase accounting assets and deferred financing costs | 3.7 | 4.3 |
| Tax effect of total adjustments | (2.4) | (2.0) |
| Adjusted Net Income | \$20.6 | \$13.0 |


[^0]:    Note: Dollars in millions.
    (1) Defined as (Total Debt - Cash) / LTM Adj. EBITDA.

